

21 November 2014

Mr. Dax Simpson
Infrastructure Director
KIO Networks
Prol. Paseo de la Reforma #5287, Col. Cuajimalpa
Mexico City, Federal District, 05000
Mexico

Re: Tier IV Certification of Constructed Facility for KIO Networks España S.A. – KIO/Murcia
Data Center

Dear Mr. Simpson,

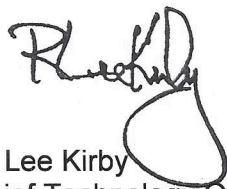
Uptime Institute Professional Services is pleased to announce the Tier Certification of Constructed Facility for the KIO Networks España S.A. – KIO/Murcia Data Center, in Murcia, Spain as fulfilling Tier IV Fault Tolerant criteria. This Certification is based upon the design and on-site verification of the constructed facility completed 30 October 2014.

This Certification recognizes the KIO Networks España S.A. – KIO/Murcia Data Center as supporting any planned work or unplanned failures to the site infrastructure *without* disrupting operations. This Tier IV Certification is based on a total IT load of 528 kW comprised of 468 kW for the Sala IT data hall, 30 kW for the Sala MPOE-1 y MDA-1 room, and 30 kW for the Sala MPOE-2 y MDA-2 room.

Tier IV Fault Tolerant criteria are founded on the capability to detect and isolate a fault within a facility's critical systems while sustaining the critical load and *without an impact to the delivery of power and cooling to the critical areas*. Although the systems are designed with Fault Tolerant criteria, certain operations-related errors, such as inadvertent activation of system-level EPO features, or malicious intervention, may still impact critical load. This Certification is subject to the limitations set forth in Schedule I attached hereto and incorporated herein.

Congratulations, this Tier IV Facility Certification represents the culmination of KIO Networks España S.A.'s investment and commitment to site uptime availability.

Sincerely,



R. Lee Kirby
Chief Technology Officer

SCHEDULE I-TC: TIER & OPERATIONAL SUSTAINABILITY CERTIFICATIONS TERMS AND LIMITATIONS

For any service or engagement specific to, or in pursuit of, Uptime Institute Certification, the following terms and limitations apply. Any contract, purchase order, or work authorization based upon this proposal is subject to the limitations set forth below.

Tier Certification of Design Documents

All Tier Certification of Design Documents awards issued after 1 January 2014 will expire two years after the award date. This will not impact Tier Certification of Design Documents issued prior to 1 January 2014 or engagements contracted and under way prior to this date.

In the event of delays to construction and/or commissioning, Tier Certification of Design Documents awardees may request an extension. Extensions will be granted for reasonable evidence of the feasibility of completing the project to the Tier Certification goal. Examples of evidence may include: details of the projected schedule, proof of equipment delivery, evidence of funding streams, and copies of signed construction contract agreements. Extensions will be granted entirely at Uptime Institute's discretion.

Design documents submitted for Tier Certification of Design Documents shall reflect the intended construction and implementation. Thus, the design drawing package shall reflect phasing and capacities. Should the design documents deviate from the constructed environment, Uptime Institute reserves the full right to revoke the award.

Tier Certification of Design Documents shall reflect the Tier or capacity of a specific deployment. The award shall specify any relevant phase, room, pod, module, or other nomenclature to differentiate from previous or future infrastructure not verified directly by Uptime Institute. Should an awardee attempt to apply a Tier Certification of Design Documents to previous or future installations, Uptime Institute reserves the full right to revoke the award.



Tier Certification of Constructed Facility

Tier Certification of Constructed Facility shall reflect the constructed environment, including the Tier and capacity of the equipment installed at the time of the site visit and demonstrations. The award shall specify any relevant phase, room, pod, module, or other nomenclature to differentiate from previous or future infrastructure not verified directly by Uptime Institute. Should an awardee attempt to apply a Tier Certification of Constructed Facility to previous or future installations, Uptime Institute reserves the full right to revoke the award.



Tier Certification of Constructed Facility is valid until the facility is modified, including any changes to the capacity components or distribution paths depicted in the design identified above and submitted for review.

Upon a site review or other compelling evidence of modifications to infrastructure that deviate from any Tier Certification awarded to date, Uptime Institute reserves the right to revoke the award(s).